

# 1. HOW TO USE NSLS MOBILE SERVICE

Step 1. Dial Mobile code

**\*662\***

**NSLS Membership  
Number\* Pin No #**

See example below:

\*662\*34\*1234#



1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
* P	0 +	# W



BMobile



Step 2. Select Options 1,2 or 3 and press "Send"

- 1. Balance
- 2. Withdrawal
- 3. Loan
- # Logout

CANCEL SEND

## Option 1: Check Balance

Member confirms savings & loan balance

Message showing the balance will display as below

General Savings: K16,168.23  
Christmas Savings: K10,711.89  
Total Savings : K26,880.12  
Loans: K23,713.33  
LN Eligibility: K3,141.79  
# Back

CANCEL SEND

## Option 2: Withdrawal

Member receives message on status of withdrawal

Your withdrawal application is awaiting approval  
# Back

CANCEL SEND

## Option 3: Apply for Loan

Member receives message on status of loan

Your loan application is awaiting approval  
# Back

CANCEL SEND

Member visits nearest NSLS branch with NSLS, NSL or work ID Card and current payslip to complete application process.

Step 3: Member receives message that payment has been processed into member's nominated salary account.



Nambawan Savings  
& Loan Society Ltd

# MOBILE SAVINGS & LOAN

**IT'S SERVICE  
AT YOUR  
FINGERTIPS!**

- Apply for a Loan
- Savings Withdrawal
- Savings & Loan Balance
- Loan Eligibility



**"SERVICE  
PAINIM MAN"**

Call **1599** for assistance,  
or email: [callcentre@nambawansuper.com.pg](mailto:callcentre@nambawansuper.com.pg)

### 1. How do I use the NSL Mobile service?

Dial **\*662\*Member Number\*PIN#** and Send; to start using this Mobile service. The application will respond with a menu.

### 2. What are the services available on the NSLS Mobile service?

You can check your balance, eligibility amount, request a savings withdrawal or apply for a loan.

### 3. Which mobile telecommunication operator offers this service?

Only BMobile at this stage. Digicel and Telikom will be added in future.

### 4. What types of mobile phones can be used to access NSLS Mobile service?

This service is accessible through almost all types of mobile phones.

### 5. Can I access this NSLS Mobile service anywhere in Papua New Guinea?

Yes, this service is accessible anywhere within Papua New Guinea where there is BMobile connection.

### 6. Is there a charge for using the NSLS Mobile service?

You will be charged 0.20t for every session made. Charge is from BMobile service and NOT NSLS.

### 7. After receiving “Loan is awaiting Approval” message what should I do?

You should visit your nearest NSLS/NSL Branch to present the required documents;

1. NSLS or NSL ID Card
2. Current Pay Slip

### 8. Is the Service tied down to the SIM (For Security purposes)?

NO, the Service is not tied down to the SIM. However, the member is assigned a security PIN.

### 9. What happens if two members having different member ID numbers have the same PIN?

It doesn't matter if 2 members have the same PIN. What is unique is the Membership number.

## RECEIVE INSTANT NOTIFICATION ON STATUS OF YOUR WITHDRAWAL OR LOAN APPLICATION VIA MOBILE PHONE

Review Stage Successful

Jan 17

Dear Bee Stark,  
Your NSLS Withdrawal request has been reviewed.

Entry Stage Successful

Jan 17

Dear Bee Stark,  
Your NSLS Withdrawal for K200.00 has been entered.

Approval Stage Successful

Jan 17

Dear Bee Stark,  
Your NSLS Withdrawal request has been approved.

|Type message

**Dial \*662\*Member Number\*PIN# and Send**